



Corporate Social Responsibility Statement

W H Bence is an established company which manufactures and services specialist vehicles and trailers. Our primary business focus is the not for profit sector (NHS, Emergency Services for example) with a number of additional clients in the Government and Commercial sectors.

Our aim as a Company is to minimise the impact of our business on the environment and society and to seek to work closely with companies who embrace similar objectives.

We recognise that W H Bence has the potential to make an impact on staff, customers, society and the local environment. This policy ensures that this impact is a positive one. The policy was formulated to develop good practice and attitudes already inherent in our staff and share this with suppliers and customers for the benefit of all.

Environmentally:

We will comply with all current environmental legislation and meet all other requirements to which we subscribe. We are committed to a process of continual improvement, including the ongoing assessment and reduction in use of raw materials and production of pollution. As part of this we will ensure that all employees are trained and informed of our policy.

This policy will be managed within the framework of an Environmental Management Policy and in accordance with the processes and procedures set down in our ISO 14001 accreditation.

Commercially:

We shall ensure a high level of business performance while minimising and effectively managing risk.

We will make our policies known to customers and suppliers and look for opportunities to work together to improve both our own methods and those of partner organisations.

We will uphold the values of honesty, partnership and fairness in our relationships with both customers and suppliers.

We will operate in a way that safeguards against unfair business practice.

Socially and Community:

We will offer our employees clear and fair terms of employment and remuneration and provide resources to enable their continued development.

We will provide, and strive to maintain, a clean, healthy and safe working environment.

We will provide safeguards to ensure that all employees are treated with respect and without sexual, physical or mental harassment.

We will act as a responsible member of the community and will support and encourage employees to help local community projects.